



Candidate Appeal Form

If you think that we have made the wrong decision and want us to re-mark your theory test please complete and send the following information to us:

| | | | |
|---|--|------------------|--|
| Test Centre | | Test Date | |
| Candidate Name | | | |
| Confirmation number of test to be remarked | | | |
| Reason for requesting a re-mark | | | |

You must:

- Appeal, in writing, within 10 working days of your exam
- Pay a test appeal fee of €15
 - Cheque/postal order made payable to Prometric Ireland Ltd.
 - Payable by Credit/Debit card by calling our Candidate Care team on **1890606406**
- Send the completed Test Appeal form and payment to:
 - **Post:** **Driver Theory Test, PO Box 15, Dundalk, Co.Louth**
 - **Email:** theorytesthelp@prometric.com
 - **Fax:** **0429368899** (secure fax)

When we receive your appeal, we will re-mark your theory test and give you the result within 5 working days.

Our Candidate Services Team will conduct the re-marking of your theory test. If it is found that the original marking was incorrect we will:

- Issue you with a Driver Theory Test certificate
- Refund the fee of €15.00

If you have any questions regarding this appeal process please contact our Candidate Services team on 1890 606 406 or e-mail us at theorytesthelp@prometric.com for assistance